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Hello, I am Tonka, a certified and experienced data driven UX/UI Designer and Illustrator. I am a person with innovative visions and well developed interpersonal and communication skills who is able to devise creative and viable solutions.

My BA in Engineering design set the foundations of my rigorous analytical thinking. Followed by my MA in Graphic Design when I deepened my skills and discovered the importance of building a style. All this together with my experience in the following years help me to express my visions and ideas in the most appealing way.

Through my years of experience I have worked on numerous projects for a number of well known institutions like the NHS, Oxford University, University of Bath, University of Stratford and world wide known brands like Panasonic, HPE, Fujitsu, Epson, Hitachi and many more. I strive to design elegant user experiences using human-centred design as a source of inspiration to solve complex problems.

I truly believe work should give you wings, not chains.





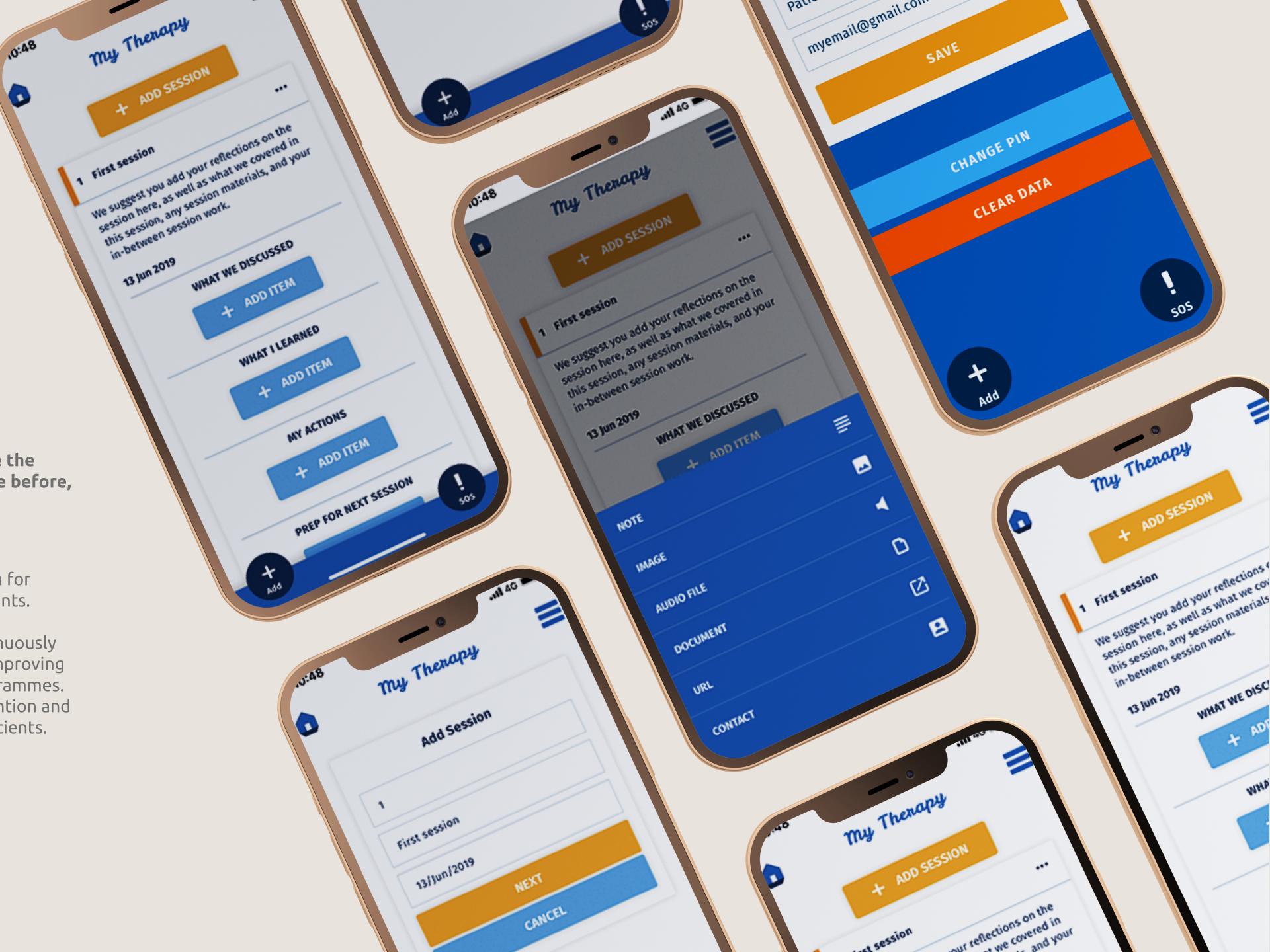
A prescribed app for patients to make the most of their IAPT therapy experience before, during and after treatment.

Paddle is a web and app-based platform for therapy support and follow-up for patients.

The project was commissioned to continuously improve patient outcomes within the Improving Access to Psychological Therapies programmes. This software focuses on relapse prevention and effective post-discharge support for patients.

Designed as part of

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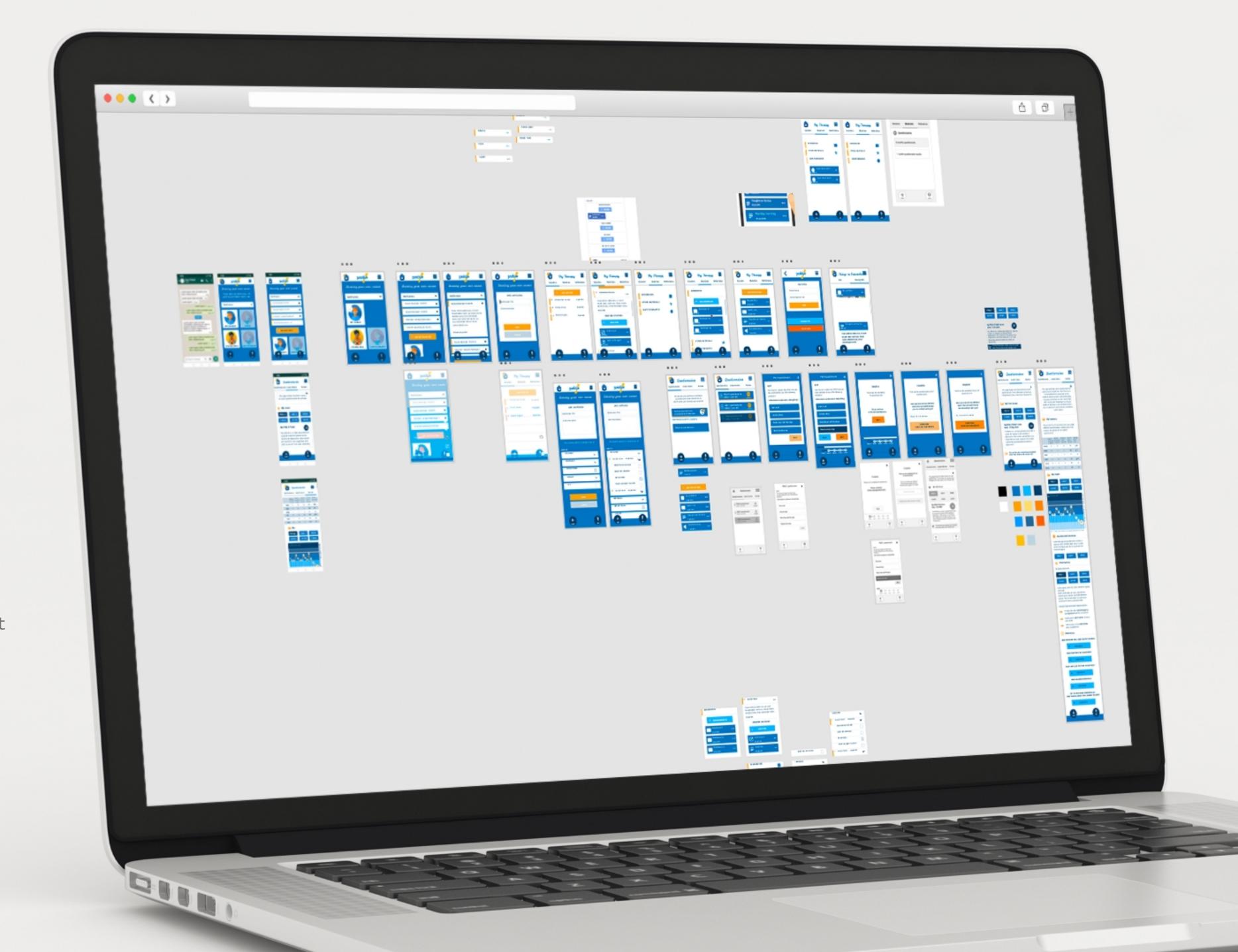
Paddle a digital service delivered through mobile and desktop platforms that allows the storing of session notes by the patient (with related materials), answering ongoing questionnaires and providing ancillary information.







My work was specifically focused on improving the user experience together with enhancing the user interface design. Additionally, I was working on developing the user journeys and investigating the most appropriate way to put together and launch a new questionnaire feature.



Panasonic

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Unlocking high value leads with a website revamp

Panasonic CONNECT

TOUGHBOOK

The challenge was to simplify a complex service by showcasing the benefits of Omnia (which allows customers to deploy customised apps in their workplace) in a concise and engaging manner.

Designing and building the new website to improve user journeys, with a key focus on optimising UX and UI.

At the end we worked on a campaign to get the site in front of the right people and educate them on how Omnia could benefit their business.





Panasonic CONNECT

TOUGHBOOK

The solution was to build a website with appealing creative and conversionoptimised messaging.

Moreover, I elevated the pre-existing Omnia creative by rolling out a sleek new hexagonal visual motif across all assets that would build brand awareness.

Building credibility is not easy. We developed it further with the use of numerous case studies spotlighting the benefits of using Omnia and running an email campaign to highlight them.



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COMPONENT ()

TRANSFORM ()

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Responsive Resize

APPEARANCE

Panasonic CONNECT

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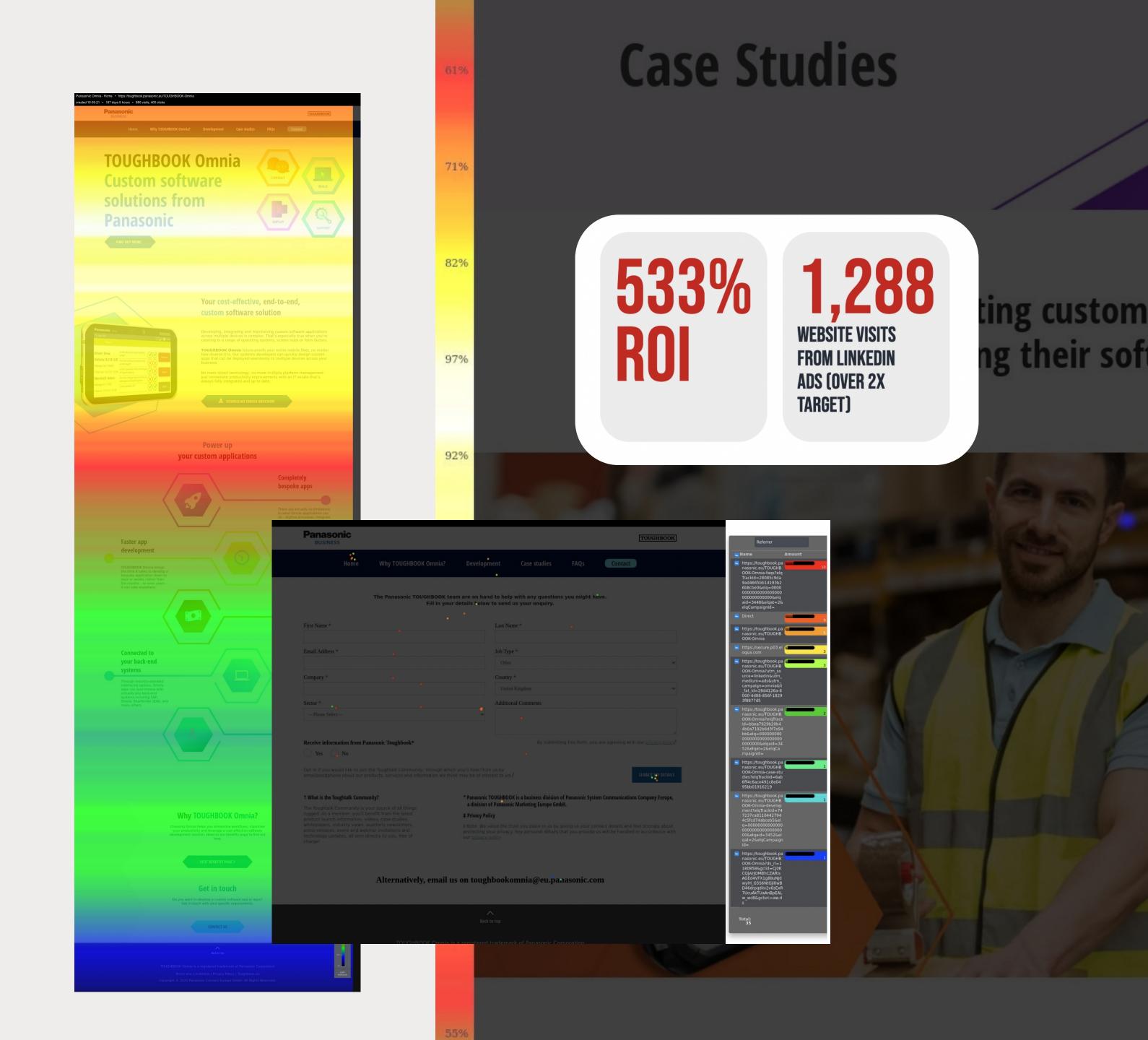
Continually optimising the site based on user journey heatmapping and weekly tracking reports was one of the key things that helped to monitor the user experience and implement further improvements based on qualitative and quantitative data.

Running an organic and sponsored LinkedIn campaign with weekly optimisations to keep driving the click-through rate also brought results.

It was great working with the Miramar team on the Omnia campaign, they delivered some fantastic ideas to help us to really break into this new market for us. As always their creative and technical deliverables were spot on, and their communication is clear and fast, no request is too much for them! I cannot recommend the Miramar team enough, they are incredibly friendly and the campaigns we have run with them have always been amazing!!.

Designed as part of

miramar



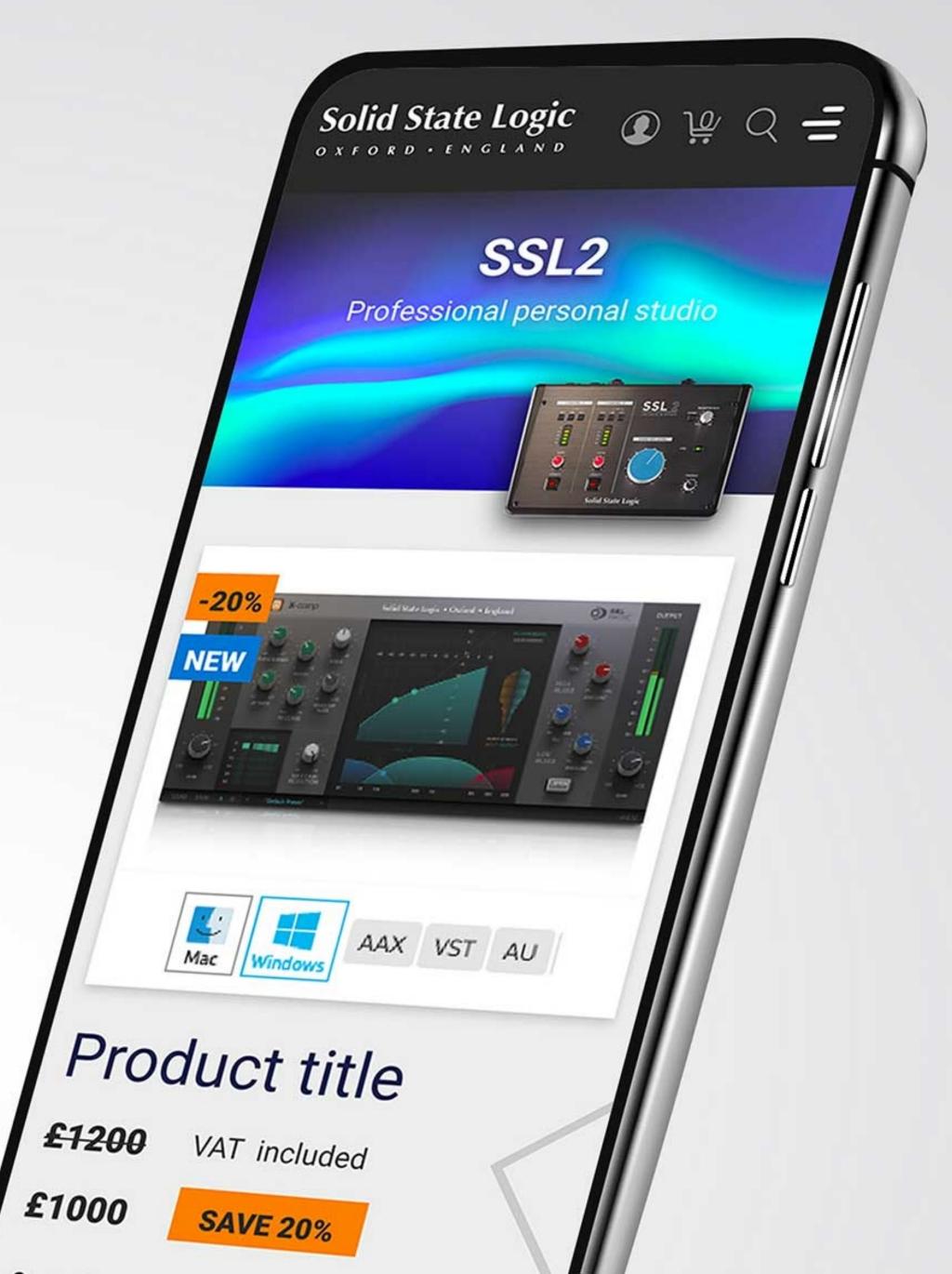
OXFORD • ENGLAND



Designing a show-stopping e-commerce store

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Solid State Logic (SSL) wanted a new eCommerce store to improve engagement, push sales, and align the store with their current branding.

One of the main objectives was to penetrate a new market - the US.

They also wanted to improve the customer journey between the main site and store.



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I made sure the website is both aesthetically beautiful and focused on delivering high ROI. I carefully designed the user journeys so they ensure high click-through and conversion rates.

The statistics confirmed that a big

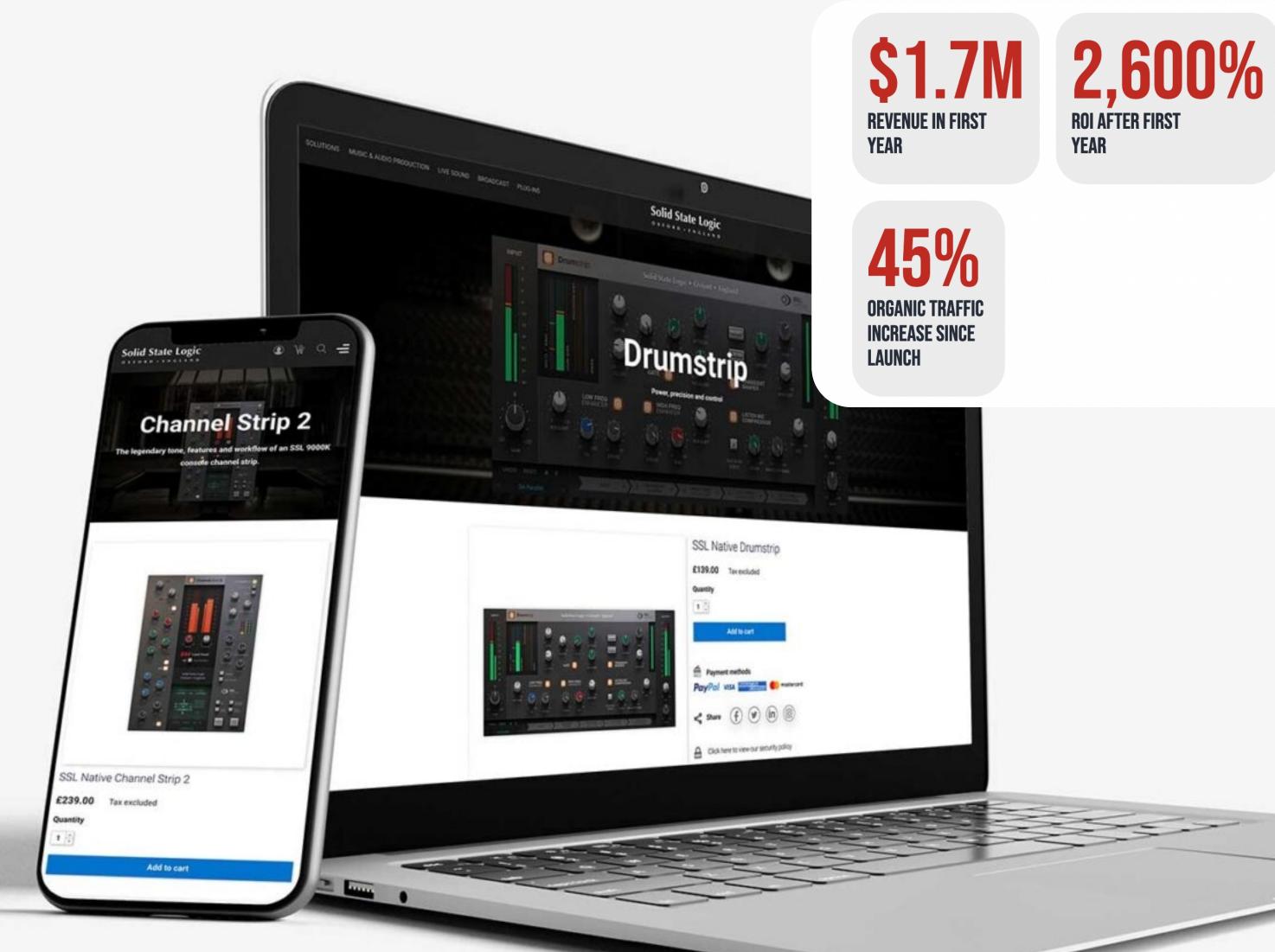
percentage of the audience uses the website on mobile devises. So one of the key objectives that was agreed during the discovery workshop was to focus and design a user friendly responsive design.

Flow 2

OXFORD • ENGLAND

SSL have ambitious business plans, so I ensured the eCommerce store is both att scalable, and my further analysis strive to continue to enhance it further with regular upgrades.

Refreshing our Store was key for meeting our growth targets. From the planning to the execution, Miramar made the entire journey seamless. The site looks great, and it's so easy for our teams to use the store from the backend, too. We are already seeing some fantastic results.





www.btecworks.com/student/quiz

Questionnaire Revamp

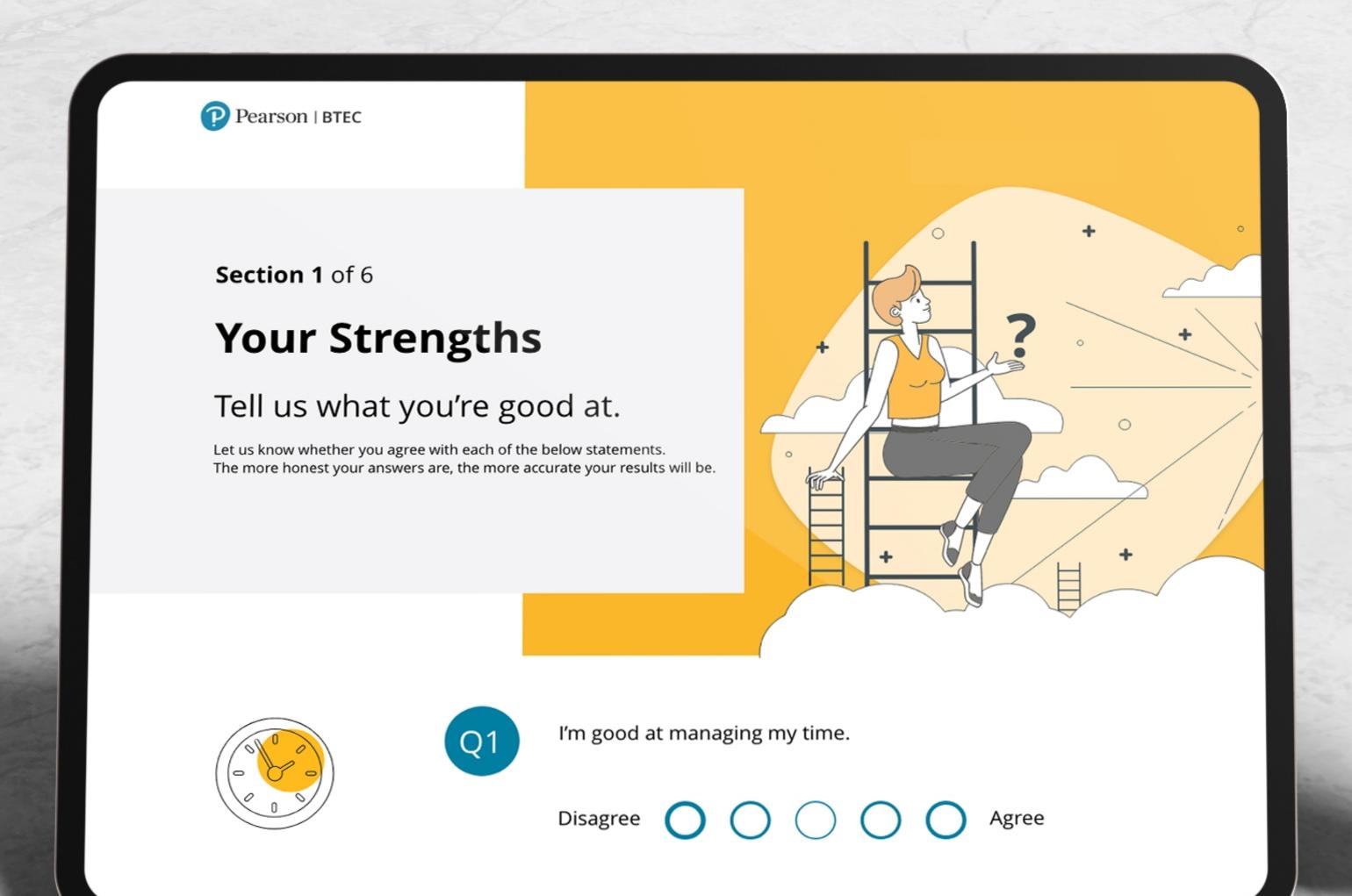
Pearson questionnaire is a web based platform that helps students with their subject choice for their future studies.

Project⁹s objectives:

- transform the questionnaire and make the mobile experience more user friendly
- Get more students to take the quiz
- Help to improve the number of submissions.
- Further improve the questionnaire by rethinking and redesigning the results delivery.

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A S D F G H J K L .

Section 1 of 6

Your Strengths

Tell us what you're good a

Let us know whether you agree

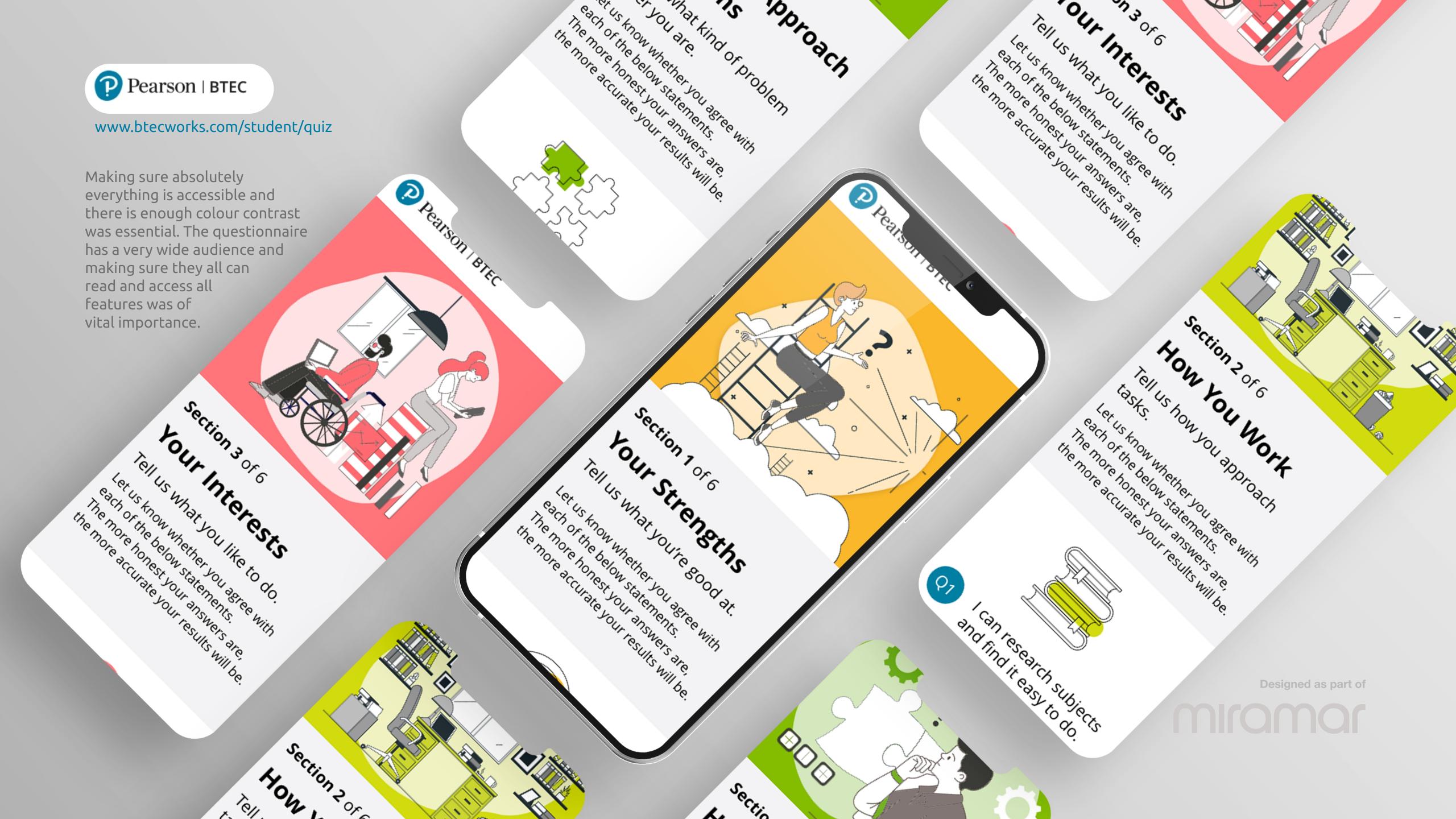
each of the below statements.

The more honest your answers

the more accurate your results t

I'm good at manag

my time.



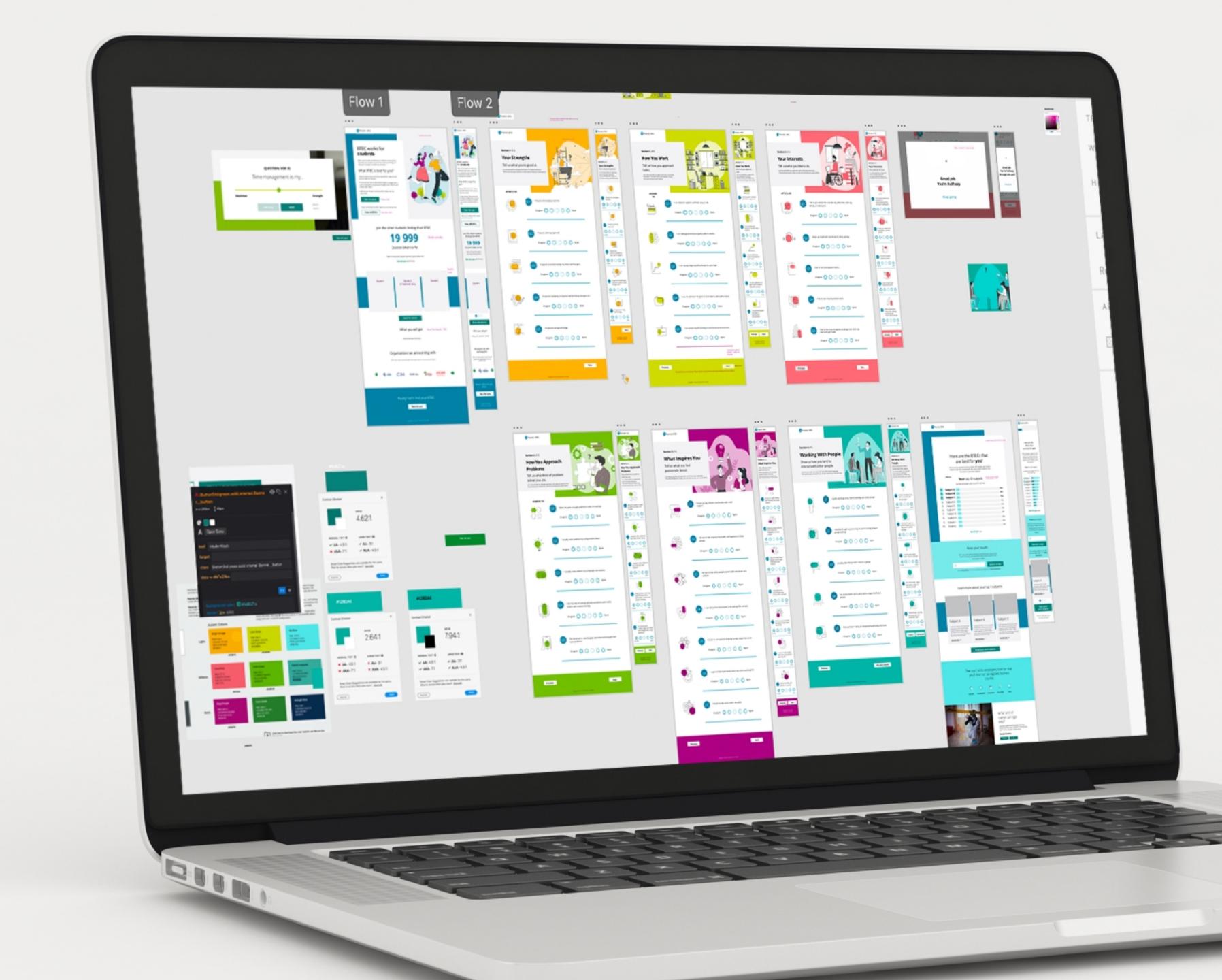


www.btecworks.com/student/quiz

Keeping up with the brand guidelines was considered very important to the brand awareness, so all the new elements and illustrations followed strictly the design guidelines.

One of the ways my team solved the never-ending list of questions and helped the users to engage more easily with the quiz was to group the questions into 6 sections and assign a topic to each of them. We also applied a way more intuitive way to inform the users of their progress. The result was a fun, welcoming, well thought-through and easy to complete questionnaire.

To achieve even better results, all the questions were carefully analysed and rewritten.





www.btecworks.com/student/quiz

I have also created a series of illustrations and SVG animations to complete the look and enhance the friendly appearance.

We don't have any feedback and quantitative data yet as the project was launched quite recently.

Since the project was recently launched we are waiting for quantitative data in order to measure and further optimise the quiz.















